

Quality•Net

Intensive Care Unit checklists save lives

Quote from the Health Care Blog: "I've been surprised that at least one pretty good idea hasn't generated more traction. Intensive Care Unit checklists have already demonstrated that they can save lives, money and time, reduce variation, and improve quality, but they remain the exception instead of the rule in ICU care." Health Care Blog , August 29, 2008

[Full Text](#)

Patient Safety and Quality: An Evidence-Based Handbook for Nurses

A comprehensive, 1,400-page, handbook for nurses on patient safety and quality from the Agency for Healthcare Research and Quality, 2008.

[Full Text](#)

Improving Quality of Care for Pacific Peoples

This paper, published in February 2008 as part of the Pacific Health and Disability Plan Review series, explores factors that influence the quality of care of Pacific people in New Zealand. Considers how specific tools such as the Improving Quality framework can effect improvements.

[Full Text](#)

American Hospitals Association Quality Center

This AHA site features tools, articles and other resources to support hospitals to achieve better patient outcomes, enhanced safety, increased satisfaction and improved operational and financial performance.

[Full Text](#)

WHO surgical safety checklist and implementation manual

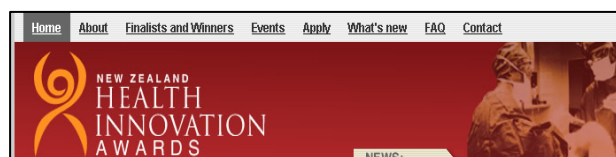
This World Health Organisation checklist identifies three phases of an operation corresponding to a specific period in the normal flow of work: Before the induction of anaesthesia ("sign in"), before the incision of the skin ("time out") and before the patient leaves the operating room ("sign out"). In each phase, a checklist coordinator must confirm that the surgery team has completed the listed tasks before it proceeds with the operation.

[Full Text](#)

Saving lives: Clean, safe care

A hub for information, tools and news about reducing MRSA and other healthcare associated infections

[Full Text](#)



CDHB finalists in New Zealand Health Innovation Awards

<http://www.healthinnovationawards.co.nz>

Two Canterbury District Health Board projects are among the finalists for the awards this year:

- The Acute Medical Assessment Unit which is reducing the time spent in Christchurch Hospital for patients who need acute treatment. [Full Text](#)
- The acute non-invasive ventilation service at Christchurch Hospital, which is allowing people with emphysema and other respiratory diseases to be treated more quickly and safely. [Full Text](#)

Sentinel Event Alert

Sentinel Event Alerts from the Joint Commission

<http://www.jointcommission.org/SentinelEvents/SentinelEventAlert/>

The Sentinel Event Alerts describe the common underlying causes of a variety of specific sentinel events, and suggest steps to prevent occurrences in the future.

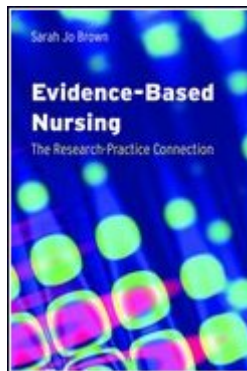
Sentinel events covered more recently include:

- *Issue 41 – Preventing errors relating to commonly used anticoagulants*
- *Issue 40 - July 9, 2008: Behaviors that undermine a culture of safety*
- *Issue 39 - April 11, 2008: Preventing pediatric medication errors*
- *Issue 38 - February 14, 2008: Preventing accidents and injuries in the MRI suite*

New books of Interest

Some of these new books may still be on display.

- 1. Advanced practice nursing : essential knowledge for the profession.** [Barker AM]. Sudbury, Mass.: Jones and Bartlett Publishers; c2009. [WY 16 A244 2009]
- 2. After harm : medical error and the ethics of forgiveness.** [Berlinger N]. Baltimore, Md.: London : Johns Hopkins University Press; 2005. [WB 60 B515 2005]
- 3. Changing clinical care : experiences and lessons of systematisation.** [Gray A, Degeling P, Colebatch H]. Oxford: Radcliffe Pub.; 2008. [W 84.1 C456 2008]
- 4. Epidemiology : concepts and methods** [Oleckno WA]. Long Grove, Ill.: Waveland; c2008. [WA 105 O45 2008]
- 5. Ethics of bioethics : mapping the moral landscape.** [Eckenwiler LA, Cohn FG]. Baltimore: Johns Hopkins University Press; 2007. [WB 60 E84 2007]
- 6. Good medical practice : a guide for doctors.** Wellington [N.Z.]: Medical Council of New Zealand; 2008. *Small booklet 16 pages.* [W 21 M489 2008]
- 7. Hospital medicine** [Flanders SA, Parekh VI, Halasyamani L]. Philadelphia, Pa.: Saunders; 2008. Series: Medical clinics of North America; v. 92, no. 2 [Shelved with the journals in Bay 26]
- 8. Resource booklet : assisting the clinical audit process.** Christchurch, N.Z.: Canterbury District Health Board; 2007. Canterbury District Health Board. [W 84.KN4 R434 2007]
- 9. Statistical evidence in medical trials : what do the data really tell us?** [Simon SD]. Oxford; New York : Oxford University Press; 2006. [W 20.5 S596 2006]



Henry The Hand - Champion Handwasher

http://www.henrythehand.com/pages/content/infection_control.html

Note that when you enter this website it plays Henry's theme song.

The site has some colourful material that you may find useful for your handwashing campaign.



Library Hours

Monday 22 September – Thursday 6 November 2008

Monday - Friday	8.30am - 10.00pm
Saturday	10.00am - 5.00pm
Sunday	1.00pm - 9.00pm

Exception:

Monday 27 October	Closed (Labour Day)
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Monday 7 November – Friday 19 December 2008

Monday – Thursday	8.30am - 6.00pm
Friday	8.30am - 5.00pm
Saturday	1.00pm - 5.00pm
Sunday	Closed

Exception:

Friday 14 November	Closed (Show Day)
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Don't forget to diary
the Lunch Time
Forums....

Clinical Audit Lunch Time Forum


*Clinical Lunch Time Forums are held 2 monthly,
with the purpose of sharing clinical audit
processes and outcomes.*

*This is an initiative of the Christchurch Hospital
Clinical Audit Committee*

The next session is planned for

**20 October 2008
12.30-13.30**

Articles of Interest

Most of the articles listed here are available online  from the computer networks of both the CDHB and University of Otago Christchurch. Article number 7 is only available in paper format from the library shelves.

To access the online articles click on the link below the article or locate for the journal using the library's electronic journals portal: <http://www.chmeds.ac.nz/departments/library/index.htm>

The attached request form can be used to request a photocopy of any article listed here (University of Otago and CDHB staff only). Note that under the Copyright Act the library can only supply one photocopy from any one journal issue.

1.  **"Against the silence": Development and first results of a patient survey to assess experiences of safety-related events in hospital.** [Schwappach DL]
BMC Health Services Research 2008;8:59.
<http://dx.doi.org/10.1186/1472-6963-8-59>

2.  **Causes of constraints to patient flow in emergency departments: A comparison between staff perceptions and findings from the Patient Flow Study.** [Chan A, Arendts G, Wong S].
Emergency Medicine Australasia 2008 20(3):234-240.
<http://dx.doi.org/10.1111/j.1742-6723.2008.01079.x>

3.  **Comparing patient-reported hospital adverse events with medical record review: Do patients know something that hospitals do not?** [Weissman JS, Schneider EC, Weingart SN, et al.]
Annals of Internal Medicine 2008 15 Jul;149(2):100-108.
<http://www.annals.org/cgi/reprint/149/2/100.pdf>

4.  **Engaging consumers in safety and quality at Royal Adelaide hospital.** [Long L, Pearson A, Page T, Jordan Z].
International Journal of Evidence-Based Healthcare 2008;6(1):119-134.
<http://dx.doi.org/10.1111/j.1744-1609.2007.00099.x>

5.  **Healthcare system error: beyond apology.** [Stevens DP].
Quality & Safety in Health Care 2008;17(4):234-5.
<http://dx.doi.org/10.1136/qshc.2008.029595>

6.  **Impact of patient communication problems on the risk of preventable adverse events in acute care settings.** [Bartlett G, Blais R, Tamblyn R, Clermont RJ, MacGibbon B].
Canadian Medical Association Journal 2008;178(12):1555.
<http://dx.doi.org/10.1503/cmaj.070690>

7.  **Implementing patient safety interventions in your hospital: what to try and what to avoid.** [Ranji SR, Shojania KG].
Medical Clinics of North America 2008 Mar;92(2):275-293.
Paper journal only – Bay 26

8.  **The incidence and nature of in-hospital adverse events: a systematic review.** [de Vries EN, Ramrattan MA, Smorenburg SM, Gouma DJ, Boermeester MA].
Quality & Safety in Health Care 2008;17(3):216-23.
<http://dx.doi.org/10.1136/qshc.2007.023622>

9.  **Lessons from the TAPS study – reducing the risk of patient harm.** [Makeham MA, Stromer S, Kidd MR].
Australian Family Physician 2008 May;37(5):339-340.
<http://www.racgp.org.au/afp/200805>

10.  **On the case: effective care transitions.** [Carr DD].
Nursing Management 2008 Jan;39(1):25-31; quiz 32.
<http://dx.doi.org/10.1097/01.NUMA.0000305989.15604.c3>
(NOTE: select the option Ovid)

11.  **Overconfidence as a cause of diagnostic error in medicine.** [Berner ES, Graber ML].
American Journal of Medicine 2008;121(5 Suppl):S2-23.
<http://dx.doi.org/10.1016/j.amjmed.2008.01.001>

12.  **An Overview of Patient Safety Climate in the VA.** [Hartmann CW, Rosen AK, Meterko M, Shokeen P, Zhao S, Singer S, et al.].
Health Services Research 2008;43(4):1263-1284.
<http://dx.doi.org/10.1111/j.1475-6773.2008.00839.x>

13.  **Peer support: healthcare professionals supporting each other after adverse medical events.** [van Pelt F].
Quality & Safety in Health Care 2008;17(4):249-52.
<http://dx.doi.org/10.1136/qshc.2007.025536>

14. Predictors of Adverse Events in Patients After Discharge From the Intensive Care Unit.

[Chaboyer W, Thalib L, Foster M, Ball C, Richards B].

American Journal of Critical Care 2008;17(3):255. <http://ajcc.aacnjournals.org/cgi/reprint/17/3/255>

15. Preventable medication-related events in hospitalised children in New Zealand. [Kunac DL, Reith DM].

New Zealand Medical Journal 2008;121(1272):17-32. <http://www.nzma.org.nz/journal/121-1272/3012/content.pdf>

(NOTE: Password required – email serials@uoc.otago.ac.nz to ask for the password)

16. Quality of dying in a New Zealand teaching hospital. [Glasgow JL, McLennan SR, High KJ, Celi LAG].

Quality & Safety in Health Care 2008;17(4):244-8. <http://dx.doi.org/10.1136/qshc.2007.024745>

17. Tools for developing a quality management program: proactive tools (process mapping, value stream mapping, fault tree analysis, and failure mode and effects analysis). [Rath F].

International Journal of Radiation Oncology, Biology, Physics 2008;71(1 Suppl):S187-190. <http://dx.doi.org/10.1016/j.ijrobp.2007.07.2385>

18. What can we learn about patient safety from information sources within an acute hospital: a step on the ladder of integrated risk management? [Hogan H, Olsen S, Scobie S, Chapman E, Sachs R, McKee M, et al.].

Quality & Safety in Health Care 2008;Jun; 17(3):209-215. <http://dx.doi.org/10.1136/qshc.2006.020008>

Looking for online journals? Use Canterbury Medical Library's electronic journals portal to see which online journals the library provides for you: <http://www.chmeds.ac.nz/departments/library/index.htm>

A tip for Google Scholar

Set up your Google Scholar preferences to show when you have online access through Canterbury Medical Library. You will then see 'Otago Article Linker' against some hits on Google Scholar.

Clicking on the linker should take you through to the article full text of the article. Try it! The linking doesn't always work but is very useful when it does work.

Websites mentioned in Quality.Net

Here are the full URLs for the websites mentioned in Quality.Net.

Sometimes you will be asked to “Block” or “Allow” a link. This is a security feature but you will need to click on “Allow” in order to see the article.

It can be quite bewildering trying to negotiate through a new website or portal to get to the article you want. If you are having problems phone the library on 80504 or call at the library reference desk for assistance.

Tip If you have trouble opening any URLs instead of clicking or double clicking on the URL, try this:

- Right click on your mouse
- Select ‘Save Target as ...’
- Open the file that you have saved.

Contact the library Reference Desk (ext 80504) if you have any problems with electronic resources

Intensive Care Unit checklists save lives – from the Health Care Blog

http://www.thehealthcareblog.com/the_health_care_blog/2008/08/charlie-baker-p.html

Patient Safety and Quality: An Evidence-Based Handbook for Nurses

<http://www.ahrq.gov/qual/nursesfdbk/>

Improving Quality of Care for Pacific Peoples

<http://www.moh.govt.nz/moh.nsf/indexmh/improving-quality-of-care-for-pacific-peoples>

American Hospitals Association Quality Center

<http://www.ahaqualitycenter.org/ahaqualitycenter/jsp/home.jsp>

WHO surgical safety checklist and implementation manual

http://www.who.int/patientsafety/safesurgery/ss_checklist/en/index.html

Saving lives: Clean, safe care

<http://www.clean-safe-care.nhs.uk>

CDHB finalists in New Zealand Health Innovation Awards - Acute Medical Assessment Unit

<http://www.healthinnovationawards.co.nz/08profilefinal2.html>

CDHB finalists in New Zealand Health Innovation Awards - acute non-invasive ventilation service at Christchurch Hospital

<http://www.healthinnovationawards.co.nz/08profilefinal9.html>

Sentinel Event Alerts from the Joint Commission

<http://www.jointcommission.org/SentinelEvents/SentinelEventAlert/>

ARTICLES OF INTEREST – QUALITY

September 2008

Indicate article numbers as required and return to:

Canterbury Medical Library
Christchurch Hospital
Private Bag 4710
CHRISTCHURCH

In the space below, indicate article numbers which you require from the **September 2008** Articles of Interest - Quality:

Copies of these articles are all available on request, at a cost of

\$3.50 + GST (i.e. \$3.95) per article for current library members

\$4.20 + GST (i.e. \$4.75) per article for non library members

If you wish to clarify which charge will apply, please contact the library to check whether or not you are enrolled as a current library member. We will, otherwise, simply charge as noted above.

Please tick the appropriate box to indicate how you will pay*:

Account Code to Charge: _____ (please specify)
Photocopied articles, charged to a cost code, will be sent to you in your dept via the internal mail.

Personal payment – *This option requires payment in cash. You will be contacted when the material is available for collection, & payment, from the Loans Desk of the library.*

CSM & HS Department (please specify)

CDHB Hospital & Department (please specify)

Signature: _____

* This request will not be processed if [*has not been processed because*] you have failed to supply the information required.

Requester's name: _____

Address: _____

If you have any suggestions regarding topics you would like to see in future Articles of Interest - Quality please list them.
