

This series from Canterbury Medical Library is issued quarterly if sufficient articles are available.

Links are best viewed from the online version as it is then possible to click on the hyperlinks (requires Internet access) to access information from the University or CDHB networks. Contact the library for assistance by phoning ext 80504 (or 03-364-0504).

A full list of links mentioned in this issue is available on page 4.

Quality•Net

National Patient Safety Awareness Week (US)

<http://www.npsf.org/hp/psaw/>

The United States will have a National Patient Safety Awareness Week from March 2 to March 8, 2008. The week has been set aside for a national education and awareness-building campaign for improving patient safety at the local level.

The National Patient Safety Foundation's website has suggestions to assist hospitals to promote the week: Look for these topics:

- *Media and Marketing*
- *Communicate and partner with patients and families*
- *Increase patient safety in your hospital or organization*
- *Educate patients and families`*
- *Provide tools to help patients ensure their own care*

Centre for Evidence-Based Medicine

<http://www.cebm.net/?o=1021>

The Centre for Evidence-Based Medicine's website provides some useful resources. Have a look at their powerpoint demonstrations on:

- *Rapid Critical Appraisal of Diagnostic Accuracy Studies*
- *Finding the Best Evidence*
- *EBM Tools - This section contains a selection of useful tools to help you practice and teach EBM.*

Error reporting will only happen ... if practitioners feel safe in doing so and receive positive feedback that their reporting is valued, appreciated and has made a difference in preventing harm to patients.

Patient Safety Newsletter Fall 2007; 1(5)



Engineering a culture of Safety

<http://www.unmc.edu/rural/patient-safety>

The Nebraska Center for Rural Health Research provides a variety of tools to help engineer patient safety. Engineer a reporting culture, a just culture, a flexible culture, a learning culture. Many of the methods are already being used by CDHB but for a useful summary and helpful tools look for.

- *Process Map Template for Medication Administration*
- *How to Develop a Process Map*

University of Texas Center for Excellence in Patient Safety Research and Practice

www.uth.tmc.edu/schools/med/imed/patient_safety/survey&to_ols.htm

The center's safety attitude surveys have been very successful. Questionnaires are available for different purposes including ICU, Labor and Delivery, Operating Room, and Pharmacy. There is also a general questionnaire for surveying the safety climate.

MANAGER TOOLS

<http://www.manager-tools.com/>

If you're a manager you may find this series of podcasts and related notes helpful. Covers giving feedback, coaching, delegation, making the feedback process less stressful.

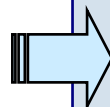
Where staff don't receive feedback about errors then this article suggests that situation is unlikely to improve.

Podcasts can be left to run while you are doing other work on your computer. However, you may find yourself going back to this selection.

New online library resources

Staff will notice that the new year has brought some changes to library resources, including:

- **New England Journal of Medicine (NEJM)** is now available online up to the latest issue.
- **JAMA and the archives journals** no longer require a password.
- **OVID** has a new look and a new name, OvidSP.
- **CINAHL**, the nursing database has moved to EBSCOhost.
- **Nursing Full Text** the new database from OVID has lots of current full text.



Online Resources

Available from the library home page:

www.chmeds.ac.nz/departments/library/databases.htm

- From the CDHB Intranet homepage, click on 'Journals' (left side of screen) then on 'CML Library Services'
- To link directly to Databases go to:
- www.chmeds.ac.nz/departments/library/databases.htm
- To link directly to the Electronic journals portal: go to: zz5mw5zc7z.search.serialssolutions.com/

For help or training contact Canterbury Medical Library by phone 80504 or email referencecml.uoc@otago.ac.nz.

Professor Paul Galzsiou & The Centre for Evidence-Based Medicine

www.cebm.net/

Did you attend the recent lecture here at Christchurch Hospital by Professor Paul Glasziou?

Prof Glasziou is Director of the Centre for Evidence-Based Medicine (CEBM) in the Department of Primary Health Care at the University of Oxford. He is also editor of the BMJ's Journal of Evidence-based Medicine.

Prof Glasziou has worked for many years in developing and promoting evidence-based practice and also works part-time in general practice.

His session proactive and interesting and warned that we need to do much more to put good health research into medical practice to avoid wasting millions of dollars on health care.

Not everyone agrees with the evidence based medicine movement, but many may relate to Paul Glasziou's comments on the need for putting research into practice.

Why health research is not put into practice

<http://www.scoop.co.nz/stories/GE0711/S00112.htm>

Scoop, Thursday, 22 November 2007

"We're spending billions of dollars on health practice which we know doesn't work as well as it should because health research has already provided that evidence. But there are still serious blockages moving this new research evidence into improved medical care."

Paul Glasziou. 2007

Did you notice the [link](#) to the CEBM downloads on the first page of this newsletter?: Try these CEBM resources also:

EBM Resources on the Net

<http://www.cebm.net/?o=1016>

What is EBM?

<http://www.cebm.net/?o=1014>

New books of Interest

Several of the titles listed here are still on display in the library. If you place a request you will be notified when the title is available. Request forms are available at all CML library branches.

1. **Doing a literature review in health and social care : a practical guide.**

[Aveyard H]. Auckland, N.Z.: Auckland University Press; 2007.

[WA 20.5 A955 2007]

2. **Evidence-based health**

communication. [Brown B, Crawford P, Carter R]. Maidenhead: Open University Press/McGraw-Hill Education; 2006.

[W 62 B877 2006]

3. **Making sense of medical ethics : a hands-on guide.**

[Johnson AG, Johnson PRV]. London: Hodder Arnold; 2007.

[W 50 J66 2007]



4. **Nursing & midwifery research : methods and appraisal for evidence-based practice /**

[Schneider Z, Whitehead D, Elliott D]. Marrickville, N.S.W.: Elsevier Australia; 2007.

[WY 20.5 N974 2007]

5. **Organizing for quality: the improvement journey of leading hospitals in Europe and the United States.**

[Bate P, Mendel P, Robert G, foreword by Donald M. Berwick]. Abingdon Radcliffe; 2008.

[WX 150 B328 2008]

6. **Understanding patient safety.**

[Wachter RM]. New York: McGraw-Hill Medical; 2008

[WB 100 WA33 2008]

Library Hours

Monday 11 February - Sunday 30 March 2008

Monday - Thursday	8.30am - 8.00pm
Friday	8.30am - 5.00pm
Saturday	1.00pm - 5.00pm
Sunday	Closed

Exceptions:

Thursday 20 March	8.30am - 6.00pm
Friday 21 March	Closed
Saturday 22 March	1.00pm - 5.00pm
Sunday 23 March	Closed
Monday 24 March	Closed
Tuesday 25 March	8.30am - 6.00pm
Thursday 20 March	8.30am - 6.00pm

Commentary on Sentinel & Serious Events

The commentary on sentinel & serious events reported by District Health Boards is available online via the following CML web page:

www.chmeds.ac.nz/departments/library/topics.htm

Downloaded print copies are available from the Canterbury Medical Library.

Copies are shelved in the Loan and Reference collections at WX 153 C734 2008.

Articles of Interest

All of these articles are available online from both the CDHB and University of Otago, Christchurch(UOC) networks and in some cases in paper format from the library shelves. Access electronic journals from the library's website: <http://www.chmeds.ac.nz/departments/library/index.htm>

A photocopy of any article listed here can be requested by University of Otago and CDHB staff by using the form on page 5.

Contact the library Reference Desk (ext 80504) if you have problems with electronic resources.

1. **The 6 steps of evidence-based medicine: Action plans and changing clinical practice through journal clubs.** [Kearley K]
Evid Based Med. 2007 Aug;12(4):98-100.
Online Only
2. **6Ts teaching tips for evidence-based practitioners.** [Cook D, Figurski J, Patel R, Burneo J, Langlands S, Keitz S.]
Evid Based Med. 2007 Aug;12(4):100-101.
Online Only
3. **Challenging patient safety culture: Survey results.** [Hellings J, Schrooten W, Klazinga N, Vleugels A.]
International Journal of Health Care Quality Assurance. 2007;20(7):620-632.
Online Only
4. **Clinical incidents and risk prevention.** [Wollersheim H]
Neth J Med. 2007 Feb;65(2):49-54.
Online Only
5. **Do medical inpatients who report poor service quality experience more adverse events and medical errors?** [Taylor BB, Marcantonio ER, Pagovich O, Carbo A, Bergmann M, et al.]
Medical Care. 2008 Feb;46(2):224-228.
Online Only
6. **Educational quality improvement report: Outcomes from a revised morbidity and mortality format that emphasised patient safety.** [Bechtold ML, Scott S, Nelson K, et al.]
Quality & Safety in Health Care. Dec 2007;16(6):422-427.
Online Only
7. **Effectiveness and efficiency of root cause analysis in medicine.** [Wu AW, Lipshutz AK, Pronovost PJ]
JAMA. 2008 Feb 13;299(6):685-687.
Online BAY 19
8. **Guilty, afraid, and alone -- struggling with medical error.** [Delbanco T, Bell SK]
N Engl J Med. 2007 Oct 25;357(17):1682-1683.
Online BAY 31
9. **How to change practice -- a nice guide to overcoming the barriers.** [Chaplin S]
Prescriber. 2008 Jan 19;19(2):47-50.
Online Only
10. **Leadership character: Antidote to organizational fatigue.** [Connaughton MJ, Hassinger J]
J Nurs Adm. 2007 Oct;37(10):464-70
Online BAY 159
11. **On the trail of quality and safety in health care.** [Grol R, Berwick DM, Wensing M]
BMJ. 2008 Jan 12;336(7635):74-6.
Online BAY 7
12. **Passing the buck: Clinical handovers at a tertiary hospital.** [McCann L, McHardy K, Child S]
N Z Med J. 2007 Oct 26;120(1264):U2778.
Online Only
13. **Patient safety and quality in surgery.** [McCafferty MH, Polk HC]
Surg Clin North Am. 2007 Aug;87(4):867-81, vii.
Online to end 2007 BAY 403
14. **Patients' safety: Think and act locally.** [Larsen G, Parker H]
Lancet. 2008 Feb 2;371(9610):364-5.
Online BAY 22
15. **Quality failures in the NHS.** [Ham C]
BMJ. 2008 Feb 16;336(7640):340-1. Epub 2008 Feb 8.
Published online 2008 February 8. doi: 10.1136/bmj.39486.406308.80.
Online BAY 7, but this issue not yet arrived
16. **Top hospitals record a 71% lower mortality rate.** [Anonymous]
Healthcare Benchmarks Qual Improv. 2007 Dec;14(12):141-3.
Online Only
17. **Transforming care at the bedside: Implementation and spread model for single-hospital and multihospital systems.** [Martin SC, Greenhouse PK, Merryman T, Shovel J, Liberi CA, Konzier J.]
J Nurs Adm. 2007 Oct;37(10):444-51.
Online BAY 159
18. **Trends in hospital bed utilisation in New Zealand 1989 to 2006: More or less beds in the future?** [Malcolm L]
N Z Med J. 2007 Oct 26;120(1264):U2772.
Online Only

Internet Links for February 2008

Tips: For URLs that don't end in .html or htm instead of double clicking on the URL, try this:

- Right click on your mouse
- Select 'Save Target as ...'
- Open the file that you have saved.

Journals included in this month's articles

We have provided a link below for each of the journals mentioned this month. They are also available from the library's web site (click on 'Electronic Journals'): <http://www.chmeds.ac.nz/departments/library/index.htm>:

<i>Journal</i>	<i>ISSN</i>	<i>Link to Journal</i>	<i>Link to Article</i>
BMJ. British medical journal (Clinical research ed.)	0959-8138	Journal	Article
Evidence based medicine	1473-6810	Journal	Article
Health services research	0017-9124	Journal	Article
Healthcare benchmarks and quality improvement	1541-1052	Journal	Article
Hospitals & health networks	1068-8838	Journal	Article
International journal of health care quality assurance	1366-0756	Journal	Article
JAMA : the journal of the American Medical Association	0098-7484	Journal	Article
Journal of nursing administration	1520-9229	Journal	Article
Lancet (British edition)	0140-6736	Journal	Article
Medical care	0025-7079	Journal	Article
Netherlands journal of medicine	0300-2977	Journal	
New England journal of medicine	0028-4793	Journal	Article
New Zealand medical journal	0028-8446	Journal	Article
Prescriber	1931-2253	Journal	Article
Quality & safety in health care	1475-3898	Journal	Article

Websites mentioned in Quality.Net

National Patient Safety Awareness Week (US)	http://www.npsf.org/hp/psaw/
Media and Marketing; Communicate and partner with patients and families; Increase patient safety in your hospital or organization; Educate patients and families; Provide tools to help patients ensure their own care	These topics are all listed on the web page indicated above. Just page down to see the suggestions
Centre for Evidence-Based Medicine	http://www.cebm.net/?o=1021
Rapid Critical Appraisal of Diagnostic Accuracy Studies	http://www.cebm.net/index.aspx?o=1522
Finding the Best Evidence	http://www.cebm.net/index.aspx?o=1527
EBM Tools	http://www.cebm.net/?o=1023
Engineering a culture of Safety	http://www.unmc.edu/rural/patient-safety
University of Texas Center for Excellence in Patient Safety Research and Practice	www.uth.tmc.edu/schools/med/imed/patient_safety/survey&tools.htm
Manager Tools	http://www.manager-tools.com/

ARTICLES OF INTEREST – QUALITY

February 2008

Indicate article numbers as required and return to:

Canterbury Medical Library
Christchurch Hospital
Private Bag 4345
CHRISTCHURCH

In the space below, indicate article numbers which you require from the **February 2008** Articles of Interest - Quality:

Copies of these articles are all available on request, at a cost of

\$3.50 + GST (i.e. \$3.95) per article for current library members

\$4.20 + GST (i.e. \$4.75) per article for non library members

If you wish to clarify which charge will apply, please contact the library to check whether or not you are enrolled as a current library member. We will, otherwise, simply charge as noted above.

Please tick the appropriate box to indicate how you will pay*:

Account Code to Charge: _____ (please specify)

Photocopied articles, charged to a cost code, will be sent to you in your dept via the internal mail.

Personal payment – *This option requires payment in cash. You will be contacted when the material is available for collection, & payment, from the Loans Desk of the library.*

UOC Department (please specify)

CDHB Hospital & Department (please specify)

Signature: _____

* This request will not be processed if [*has not been processed because*] you have failed to supply the information required.

Requester's name: _____

Address: _____

If you have any suggestions regarding topics you would like to see in future Articles of Interest - Quality please list them.
