



Articles of Interest : Quality

V.2 No.1 March 2006

This is a new Articles of Interest series from Canterbury Medical Library. The series will be issued four times a year provided there are sufficient articles to warrant publication.

Quality•Net

Australian Resource Centre for Healthcare Innovation (ARCHI)

<http://www.archi.net.au/home>

The Australian Resource Centre for Healthcare Innovation (ARCHI) is the knowledge sharing hub for Australian health professionals and health service managers who are working to deliver better patient journeys.



More than just a source of information, ARCHI is a dynamic hub that actively supports the learning process for health professionals involved in

clinical service redesign initiatives around Australia.

Institute for Healthcare.

<http://www.ihl.org/IHI/>

Topics include improvement suggestions on patient flow and patient safety. Programs include 'Transforming care at the bedside':

saferhealthcare

MedQIC: Medicare quality improvement community

<http://www.medqic.org/>

'Browse by topic' for basic information sheets on topics

such as pain evaluation and urinary catheters

New Zealand Guidelines Group



<http://www.nzgg.org.nz/>

Saferhealthcare

<http://www.saferhealthcare.org.uk/IHI/>

Read Alan Forster's editorial on the underlying causes and consequences of poor handover.

Articles of Interest

Recent journal articles available in the library or online via the Canterbury District Health Board Intranet or the Christchurch School of Medicine & Health Sciences network. These articles are available from journals held in the library unless marked with an **O** (only available online) or an **L** (only available on request from the library).

- Control mechanisms for guideline implementation.** [Sonnad SS, Matuszewski K] Qual Manag Health Care. 2006 Jan-Mar;15(1):15-26. **(L)**
- 'A deficiency of will and ambition': A conversation with Donald Berwick. Interview by Robert Galvin.** [Berwick D] Health Aff (Millwood). 2005 Jan-June;Suppl Web Exclusives:W5-1-W5-9. **(L)**
- Dialogue and discourse: Are we having the right conversations?** [Triola N] Crit Care Nurse. 2006 Feb;26(1):60-56. (15 refs) **(O)**
- Effective strategies to increase reporting of medication errors in hospitals.** [Force MV, Deering L, Hubbe J, et al.] J Nurs Adm. 2006 Jan;36(1):34-41. (11 refs)
- Emergency department performance indicators that encompass the patient journey.** [Sibbritt D, Isbister GK, Walker R] Qual Manag Health Care. 2006 Jan-Mar;15(1):27-38. **(O)**
- Evaluating the patient safety indicators: How well do they perform on veterans health administration data?** [Rosen AK, Rivard P, Zhao S, et al.] Med Care. 2005 Sep;43(9):873-84. (11 refs) **(O)**
- Evaluation of the magnet recognition program.** [Triolo PK, Scherer EM, Floyd JM] J Nurs Adm. 2006 Jan; 36(1):42-8. (7 refs)

8. **Excellence through evidence: Securing collegial/collaborative nurse-physician relationships, part 2.** [Schmalenberg C, Kramer M, King CR, et al.]
J Nurs Adm. 2005 Nov; 35(11):507-14.
(17 refs)
9. **Health care safety: What needs to be done?** [Rubin GL, Leeder SR]
Med J Aust. 2005 Nov 21; 183(10):529-531.
10. **Hospital overcrowding: A threat to patient safety?** [Cameron PA]
Med J Aust. 2006 Mar 6; 184(5):203-4. (10 refs)
11. **Incident reporting: Patient and clinician safety.[comment].** [Roake JA]
ANZ J Surg. 2005 Aug;75(8):623-4. (5 refs)
12. **Relationship between complaints and quality of care in New Zealand: A descriptive analysis of complainants and non-complainants following adverse events.** Bismark MM, Brennan TA, Paterson RJ, et al.]
Qual Saf Health Care. 2006 Feb;15(1):17-22.
(28 refs) **(O)**
13. **Using patient and staff stories to improve risk management.** [Ottewill M, Renshaw M, Ireland A, et al.]
Nurs Times. 2006; 102(8):34-6. **(O)**

The library cannot provide copies of the following article from the journal *Health Matrix* as it is a 54 page report.

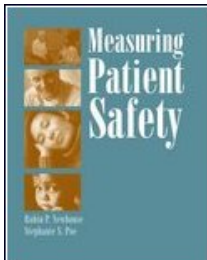
However the report is available free of charge through the ejournal portal on the library site:
www.chmeds.ac.nz/departments/library/

Click on 'Electronic journals' on the panel on the left hand side then search for *Health Matrix* then click on the **MasterFILE Premier** option.

Revisiting medical error: Five years after the IOM report, have reporting systems made a measurable difference? [Harrington MM]
Health Matrix Clevel. 2005 Summer; 15(2):329-82.

New books with a quality flavour

A few of the more recent book additions to the library. Please note these may still be on display.

1. **Measuring patient safety**
[Edited by Robin P. Newhouse, Stephanie Poe] Sudbury, Mass. : Jones and Bartlett Publishers, c2005.
WX 153 M484 2005
- 
2. **Implementing the New Zealand health strategy 2005:** the Minister of Health's fifth report on progress on the New Zealand Health Strategy, and the second report on actions to improve quality / [Pete Hodgson]. Wellington, New Zealand Ministry of Health 2005 WA 540.KN4 N532 2005

Library Hours

Monday 3 April – Sunday 28 April 2006

Monday –Thursday	8.30am – 9.00pm
Friday	8.30am – 5.00pm
Saturday	1.00pm – 5.00pm
Sunday	Closed

Exceptions (Easter and Anzac Day)

Thursday 13 April	8.30am – 6.00pm
Friday 14 April (Easter)	Closed
Saturday 15 April (Easter)	1.00pm – 5.00pm
Sunday 16 April (Easter)	Closed
Monday 17 April (Easter)	Closed
Tuesday 18 April	8.30am – 6.00pm
Tuesday 25 April (Anzac day)	Closed

For further information on library hours see the library's web pages:

www.chmeds.ac.nz/departments/library/

ARTICLES OF INTEREST – QUALITY

March 2006

Indicate article numbers as required and return to:

Canterbury Medical Library
Christchurch Hospital
Private Bag 4710
CHRISTCHURCH

In the space below, indicate article numbers which you require from the **March 2006** Articles of Interest - Quality:

Copies of these articles are all available on request, at a cost of

\$3.50 + GST (i.e. \$3.95) per article for current library members

\$4.20 + GST (i.e. \$4.75) per article for non library members

If you wish to clarify which charge will apply, please contact the library to check whether or not you are enrolled as a current library member. We will, otherwise, simply charge as noted above.

Please tick the appropriate box to indicate how you will pay*:

Account Code to Charge: _____ (please specify)

Photocopied articles, charged to a cost code, will be sent to you in your dept via the internal mail.

Personal payment – *This option requires payment in cash. You will be contacted when the material is available for collection, & payment, from the Loans Desk of the library.*

CSM & HS Department (please specify)

CDHB Hospital & Department (please specify)

Signature: _____

* This request will not be processed if [*has not been processed because*] you have failed to supply the information required.

Requester's name: _____

Address: _____

If you have any suggestions regarding topics you would like to see in future Articles of Interest - Quality please list them.
